Display issue identified due to recent app redesign launch

Following the release of the redesigned Raiz mobile application on 10 June 2026, Raiz identified display issues affecting the accuracy of certain figures presented within the app.

Not all investors were affected by these issues. This notice is issued to ensure that all investors are informed.

Please note that the issues identified relate solely to the presentation of information within the application. They did not result in any financial impact and did not affect the accuracy of any investor underlying holdings, contributions, transaction history or account balance.

Each issue has been corrected and is set out below.

1. "Total Returns" figure overstated

Between 10 June 2026 and 29 July 2026, the Portfolio and Past screens in the app displayed an overstated "Total returns" figure. This occurred because dividends were included twice — once individually, and again within "Market return to date". This calculation has since been corrected, so the figures now reflect: Market return to date + Dividends = Total returns.

2. Promotional rewards not displayed under "Promos & Referrals"

Between 10 June 2026 and 20 August 2026, certain transactions relating to select promotional campaigns were incorrectly labelled in Raiz's systems. As a result, these amounts did not appear under "Promos & Referrals" on the Past screen, although the funds had been correctly invested and reflected in transaction history in accounts.

3. Kids and Jar account figures displayed incorrectly

Between 10 June 2026 and 14 August 2026, accounts with a Raiz Kids or Jar sub-account may, when switching between time periods, have displayed the "Net invested", "Market returns" and "Dividends" figures for a different sub-account. This has been resolved, and the figures displayed will now correspond to the account being viewed.

Any questions regarding this notice can be directed to support@raizinvest.com.au or 1300 754 748.

The Raiz Team

Issued by Instreet Investment Limited (ACN 128 813 016 AFSL 434776) (Instreet) is the Responsible Entity of the Raiz Invest Australia Fund (ARSN 607533022) and the Raiz Property Fund (ARSN 659 208 152) (Funds).